Imaan Chatharoo ****



Lead Compliance Analyst Synaps SAS

15-September-2024

Mr Soumish Dev did an amazing workshop which was interactive and insightful. He responded to all the queries that the participants had, he was patient and communicated clearly throughout the workshop. I did not realize that an online workshop could be fun, knowledgeable and especially when the topic was completely foreign to me. The workshop met all my expectations, and I felt very productive on a Sunday morning. Thank you so much for sharing your knowledge and teaching us sir!

Next step: Definitely going forward with the green belt first and black belt in the future!



**** Tanvi Keerodhur

15-September-2024

Analyst

Financial Servies Commission, Mauritius

The overall delivery of the workshop was commendable especially for first timers who are learning about this concept. The workshop was well structured, informative and engaging.

Take aways:

- (i) The tools and techniques that can be used to improve performance and reduce nonvalue added actions in handling projects or product development such as the Value Sream Map, the Pareto Chart and the Root Cause Analysis.
- (ii) The steps to follow to identify the problem and the approach to adopt to develop business solution using the DMAIC method

Yashwini Ragubur ****





15-September-2024

It was very insightful as the instructor used real life examples and scenarios to simplify various concepts and frameworks making it easier to understand and relate to. In fact, the entire workshop was very relatable since most of the steps, concepts and data analysis methods were already familiar to me. As a research analyst, I will normally conduct these for my clients.

Take aways: This include a deeper understanding of the DMAIC methodology, practical tools for identifying process bottlenecks, and how to apply Lean principles to ensure high-quality research output. Additionally, the problem-solving frameworks learned can be applied directly to enhance data-driven decision-making in market research studies that I conduct.

Next step: Apply these Lean Six Sigma techniques to current projects, identifying areas for improvement and creating more efficient processes. I plan to pursue the Green Belt certification to deepen my expertise and enhance my skill set in process optimization.